

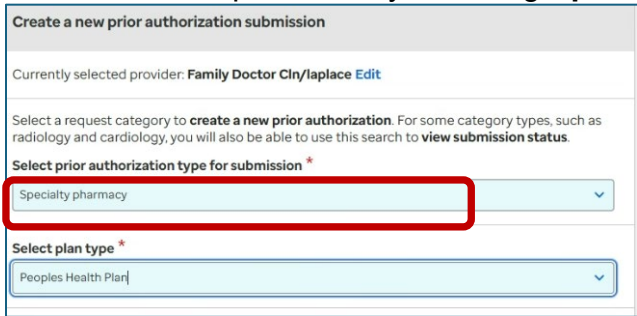
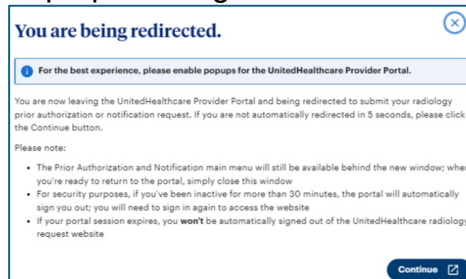


A UnitedHealthcare Company

Specialty Drugs and Oncology Drugs
Authorization Process Changes Reference Sheet
Effective July 1, 2025

SPECIALTY DRUGS

Requests for:	Part B specialty non-oncology drugs
Summary of key changes:	<ul style="list-style-type: none">• Authorizations processed by Optum® instead of Peoples Health• Submission process redirects to MBMNow instead of staying in portal• Series and flow of questions in MBMNow differ from portal; some additional questions request patient phone number, disease state and original diagnosis date; assessment questions specific to drug being requested also apply• User experience notifies you in advance if request is for a Part D drug, which should be directed to pharmacy benefit manager• Some drugs now eligible for auto-approval, depending on indicated usage parameters

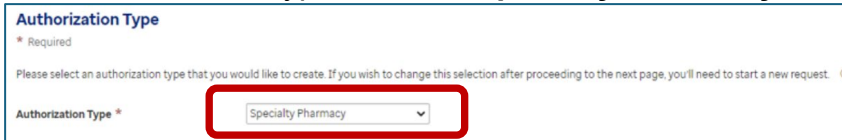
REQUESTS SUBMITTED PRIOR TO JULY 1, 2025	REQUESTS SUBMITTED ON OR AFTER JULY 1, 2025
<ul style="list-style-type: none">• Submit all requests through UnitedHealthcare Provider Portal authorization request tool by choosing Specialty pharmacy: 	<ul style="list-style-type: none">• Submit all requests through UnitedHealthcare Provider Portal authorization request tool by choosing Specialty pharmacy.
<ul style="list-style-type: none">• Experience remains in portal.	<ul style="list-style-type: none">• Pop-up message directs to MBMNow: 



A UnitedHealthcare Company

**Specialty Drugs and Oncology Drugs
Authorization Process Changes Reference Sheet**
Effective July 1, 2025

SPECIALTY DRUGS

REQUESTS SUBMITTED PRIOR TO JULY 1, 2025	REQUESTS SUBMITTED ON OR AFTER JULY 1, 2025
<ul style="list-style-type: none">Answer questions in portal to provide request details (diagnosis codes, place of service, dosage frequency, etc.).	<ul style="list-style-type: none">For “Authorization Type,” choose Specialty Pharmacy: Answer additional questions in MBMNow to provide request details (diagnosis codes, place of service, dosage frequency, etc.). See training presentation link in RESOURCES below for full details.
<ul style="list-style-type: none">Submitted request reviewed by Peoples Health.Direct questions about submitted request to Peoples Health.	<ul style="list-style-type: none">Submitted request reviewed by Optum.Direct questions about submitted request to Optum at 1-888-397-8129, Monday through Friday, from 7 a.m. to 7 p.m. CT.

Note: Continue to submit requests for the administration of a specialty drug in the inpatient setting through the UnitedHealthcare Provider Portal request tool as an inpatient authorization request.

RESOURCES

Review [a self-paced training that shows how to submit specialty pharmacy prior authorization requests](#). Also find this training on [uhcprovider.com](#):

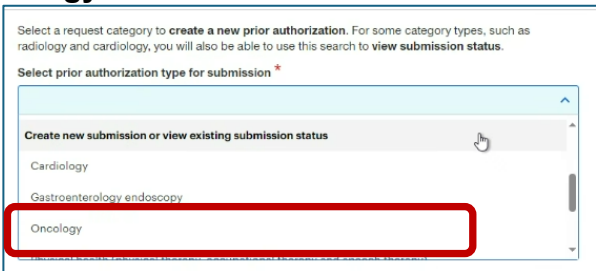
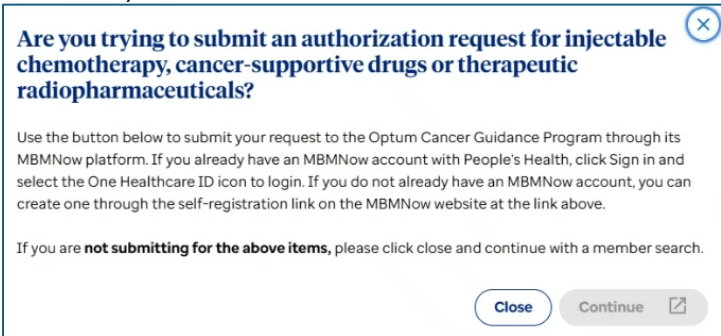
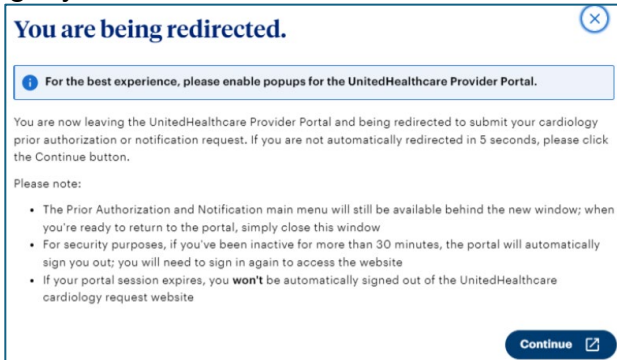
- Choose **Tools and resources > Education and training**
- Select **Clinical Tools**
- Choose **Specialty Guidance Program – User Guide for Authorization Request Submissions**

Find specialty Part B drugs requiring prior authorization in the [Medicare Advantage Prior Authorization List](#) (under the Medicare Advantage tab, choose the link that mentions “Peoples Health”) and in the [Medicare Part B Step Therapy Program](#) policy.

**Specialty Drugs and Oncology Drugs
Authorization Process Changes Reference Sheet**
Effective July 1, 2025

ONCOLOGY (OPTUM CANCER GUIDANCE PROGRAM) DRUGS

Requests for:	Part B cancer-supportive drugs, outpatient chemotherapy and therapeutic radiopharmaceuticals
Summary of key changes:	<ul style="list-style-type: none"> • Singular navigation to submission link • No longer requires a second login • UnitedHealthcare branding, instead of Peoples Health branding

REQUESTS SUBMITTED PRIOR TO JULY 1, 2025	REQUESTS SUBMITTED ON OR AFTER JULY 1, 2025
<ul style="list-style-type: none"> • Access authorization tool via MBMNow direct link (https://mbm.linkplatform.com/home) or via UnitedHealthcare Provider Portal authorization request tool by choosing Oncology: 	<ul style="list-style-type: none"> • Retire any browser bookmarks to MBMNow direct link. • Submit all requests through UnitedHealthcare Provider Portal authorization request tool by choosing Oncology.
<ul style="list-style-type: none"> • Via portal, pop-up message directs to MBMNow (same link noted above): 	<ul style="list-style-type: none"> • Pop-up message, similar to historical pop-up, directs to a slightly different MBMNow link: 

**Specialty Drugs and Oncology Drugs
Authorization Process Changes Reference Sheet**
Effective July 1, 2025

ONCOLOGY (OPTUM CANCER GUIDANCE PROGRAM) DRUGS

REQUESTS SUBMITTED PRIOR TO JULY 1, 2025	REQUESTS SUBMITTED ON OR AFTER JULY 1, 2025
<ul style="list-style-type: none"> MBMNow asks for login credentials: <div data-bbox="151 397 766 527"> <p>Sign in for Specialty Prior Authorizations including Cancer</p> <p>Sign In</p> </div> 	<ul style="list-style-type: none"> Login credentials no longer required.
<ul style="list-style-type: none"> For “Authorization Type,” choose any of the following: <div data-bbox="151 609 1066 844"> <p>Authorization Type * Required</p> <p>Please select an authorization type that you would like to create. If you wish to change this selection after proceeding to the next page, you'll need to start a new request. ⓘ</p> <p>Authorization Type * <div> Cancer Supportive Drug Only Outpatient Chemotherapy Therapeutic Radiopharmaceuticals </div> </p> <p>Back Continue</p> </div> 	<ul style="list-style-type: none"> For “Authorization Type,” continue to choose from options listed.
<ul style="list-style-type: none"> Answer additional questions in MBMNow to provide request details (diagnosis codes, place of service, dosage frequency, etc.). 	<ul style="list-style-type: none"> Answer additional questions in MBMNow to provide request details (diagnosis codes, place of service, dosage frequency, etc.). All questions, functionality, drug pathways and approval processes remain the same.

RESOURCES

Review [a self-paced training that shows how to submit oncology drug prior authorization requests](#) (shows new “access flow” described above, reiterates existing “submission flow” that continues to remain). Also find this training on uhcprovider.com:

- Choose **Coverage and payments > Prior authorization**
- Select **Oncology** tile
- Select **Oral and Injectable Chemotherapy and Related Cancer Therapies**—presentation is under the Training section

This page also includes a list of colony-stimulating factors, bone-modifying agents, antiemetic drugs and injectable chemotherapy drugs that require prior authorization when used to treat a cancer diagnosis.