PHYSICIAN SEARCH TOOL

How do we know certain details about our network physicians?

Our credentialing department checks information about a physician before the physician joins our provider network. We collect the following information when a physician applies to join our network, and then we confirm it. At least every three years, we re-check the information to make sure it is still accurate. We also update information within 30 days if a physician tells us of a change. We make this information available so you have access to details about the physicians in our provider network.

GLOSSARY OF CERTAIN TERMS

SPECIALTY

This tells which health care services the physician offers. It is the physician's education, training and expertise in a specialized area of medicine. A primary care physician is your general doctor who oversees your care. A specialist physician provides health care services for a specific condition or part of the body.

AFFILIATIONS

A physician is affiliated with a hospital if the physician is a part of the hospital's medical staff. Our network physicians also let us know what medical groups they are part of.

CERTIFICATIONS AND MEDICAID PROVIDER DETAILS

Our network physicians are encouraged to be board certified. Board certification shows a physician's exceptional expertise in an area of practice. According to the American Board of Medical Specialties, board certification challenges physicians to continually develop their skill set, especially those skills that help them to perform well in physician groups and community settings.

ACCEPTING NEW PATIENTS

Our network physicians let us know whether they are available to see new patients.

LANGUAGES

Our network physicians let us know which languages are spoken in their offices, either by a physician or by other clinical or nonclinical staff.

HOW TO USE THE PHYSICIAN SEARCH TOOL

Search Fields

PROVIDER/SERVICE TYPE
Select an option from the Provider/Service Type drop-down menu to find physicians who offer a specific service.

PHYSICIAN LAST NAME
To search for a physician by name, fill in the Physician Last Name field. For the most accurate results, type at least the first two letters of the physician's last name.

DISTANCE
To find a physician close to your home, search within the desired distance of your ZIP code. You may choose a radius of 1, 5, 10, 25 or 30 miles, or you may use your current location. This helps match a physician's office location to your area.

ACCEPTING NEW PATIENTS/PRIMARY CARE
You can also limit your search to only primary care physicians or to only those physicians accepting new patients.

ADDITIONAL SEARCH OPTIONS
Click the **Additional Search Options** button to reveal additional ways you can search:

CITY OR PARISH
You may use the City OR Parish drop-down menus instead of the Within ZIP Code field to find a physician in your area. **NOTE**: You may use only ONE search option at a time—Within ZIP Code OR City OR Parish.

PHYSICIAN HOSPITAL AFFILIATION
If you're used to going to a certain hospital, you can limit your search to only physicians affiliated with that hospital. Just choose your preference from the Physician Hospital Affiliation drop-down menu.

PHYSICIAN SPECIALTY
Select an option from the Physician Specialty drop-down menu to find physicians based on their specialty.

MEDICAL GROUP
To find a physician who is part of a particular physician group, choose your option from the Medical Group drop-down menu.

LANGUAGE
Select an option from the Language drop-down menu to find physicians who fluently speak (or whose staff speaks) your preferred language. The results of your search will display the languages spoken in the physician's office.

GENDER
If you'd like to search solely for female physicians or male physicians, choose your option from the Gender drop-down menu.

TEAM
To find physicians based on physician team, choose a physician team from the Team drop-down menu.

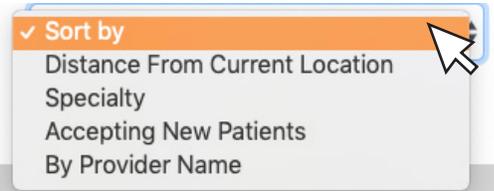**After you've selected options for your search, click the Search button.**

Search

ADDITIONAL SORTING OPTIONS AND DETAILS

Sorting Options

In the search results table, you can sort the results by distance from current location, by specialty, whether the physician is accepting new patients or alphabetically by provider name.

A map will also display below the results, showing where each physician is located.

✓ Sort by
Distance From Current Location
Specialty
Accepting New Patients
By Provider Name

SAMPLE SEARCH RESULT

Jane Smith, MD ✓

0000 Any Street
City, LA 00000

(504) 000-0000

Internal Medicine

View Detail

The red pin corresponds to the physician's office on the map

The green checkmark means the physician is accepting new patients

The red "X" means the physician is not accepting new patients

Physician Details

In the search results table, click the **View Detail** button to see detailed information about the physician, including:

Physician Details:
Gender
Languages
Hospitals

Certifications and Medical Provider Details:
Board Certifications
Medicaid Provider

Affiliations:
Team
PCP or Specialist
Specialty
Accepting New Patients

Office Location:
Address and Phone
Parish