

2027 Member Resources

PEOPLES HEALTH

A UnitedHealthcare Company

Peoples Health Dual-Eligible Special Needs Plans

Benefit	Vendor	Contact information
Routine dental	UnitedHealthcare Dental	Peoples Health Customer Service 1-877-367-1803 (TTY 711) 8 a.m. to 8 p.m., 7 days a week, October through March; Monday to Friday, April through September mypeopleshealthplan.com
Routine vision	UnitedHealthcare Vision	
Fitness	Renew Active®	
Hearing aids	UnitedHealthcare Hearing	1-877-704-3384 uhchearing.com/medicare
OTC items, food and utilities credit	Solutran	1-833-853-8587 mypeopleshealthplan.com
Prescription drug home delivery	Optum® Home Delivery Pharmacy	1-877-889-6358 mypeopleshealthplan.com
Routine transportation	SafeRide	1-888-462-6046 mypeopleshealthplan.com
Behavioral health	Optum® Behavioral Health	1-877-566-7913 findcare.guest.uhc.com/guest-plan-selection (Medicare > Behavioral Health > ZIP code > Medicare Guest)

The healthy food and utilities benefit is a special supplemental benefit available only to chronically ill enrollees with a qualifying condition, such as diabetes, cardiovascular disorders, chronic heart failure, chronic high blood pressure and/or chronic high cholesterol, who also meet plan criteria indicating they are at high risk for hospitalization and eligible for intensive care coordination. There may be other qualifying chronic conditions not listed. If you use this benefit for certain utilities, it may be considered housing assistance. Check with your housing authority for details.

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