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Peoples Health Promotes Donna Austin to Director of Performance Improvement

Metairie, La. – Peoples Health has promoted Donna Austin to director of performance improvement. Austin will oversee and manage the creation, implementation and monitoring of performance improvement initiatives for the company’s Medicare Advantage plans, which serve a 14-parish service area including New Orleans and Baton Rouge. Her primary focus will be on improving treatment outcomes for plan members and ensuring the delivery of exceptional service.

Previously, Austin served as decision support manager for Peoples Health, and most recently as assistant director of decision support, enhancing the organization’s decision-making abilities by supporting operational and strategic decisions through collecting, analyzing, interpreting and communicating information to key decision makers. Prior to joining the company, Austin worked for Science Applications International Corporation as a retail application lead, where she managed daily production application support services and operations.

Austin earned a Bachelor of Science in mathematics with a concentration in statistics from the University of New Orleans.

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About Peoples Health

Established in 1994, Peoples Health is a Medicare Advantage organization serving Medicare beneficiaries in southeast Louisiana. The physician-owned company has over 600 employees who help administer and provide a unique approach to wellness, care coordination and support services for plan members. The company is a proud supporter of many social, cultural, athletic and health organizations and holds an accreditation by URAC. For more information about Peoples Health, visit <http://www.peopleshealth.com>.

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